

Wockhardt Limited Website Privacy Policy

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1. Introduction

Wockhardt Limited ("Wockhardt," "we," "us," or "our") is an Indian pharmaceutical and biotechnology company registered under the laws of India, with its corporate office at Wockhardt Towers, Bandra-Kurla Complex, Bandra (East), Mumbai 400051, India. We specialize in formulations, biopharmaceuticals, nutrition products, vaccines, and active pharmaceutical ingredients (APIs). We are committed to safeguarding your privacy and ensuring the security of your personal data.

This Website Privacy Policy ("Policy") outlines how we collect, use, disclose, and protect your personal data when you access, browse, or interact with our website, including 'https://www.ockhardt.com/' and related websites (collectively, "Website"). By using our Website, you agree to the practices described herein. For inquiries or concerns, please contact us at dpo.india@ockhardt.com.

2. Scope

This Policy applies to all personal data collected via our Website from users worldwide, including those who browse, submit inquiries, apply for jobs, or subscribe to newsletters.

3. Definitions

- Personal Data: Information relating to an identified or identifiable individual.
- Data Principal: The individual to whom the personal data pertains.
- Data Fiduciary: An entity determining the purpose and means of processing personal data (e.g., Wockhardt).
- Data Processor: An entity processing personal data on behalf of a fiduciary.
- Consent: Freely given, specific, informed, and unambiguous agreement to process personal data.

4. Information We Collect

We may collect the following types of personal data:

- Identifiers: Name, email address, phone number, and other contact details provided through forms, job applications, or newsletter subscriptions.
- Professional Information: Resume, job application details, and employment history submitted for recruitment purposes.
- Technical Data: IP address, browser type, operating system, and usage patterns collected automatically via cookies or similar technologies.
- Usage Data: Details of your interactions with the Website, such as pages visited and time spent.

You may browse our Website without providing personal data, but certain features (e.g., job applications) require voluntary submission of information.

5. How We Use Your Information

We use your personal data to:

- Respond to inquiries and provide support.
- Process job applications and communicate with candidates.
- Deliver newsletters and marketing communications (with consent where required).
- Analyze Website usage to enhance functionality and content.
- Fulfill legal obligations and protect our rights.

We do not use your data for purposes beyond those specified unless we obtain your consent or have a valid legal basis.

6. Legal Bases for Processing

We process personal data based on:

- Consent: For marketing, non-essential cookies, or other optional activities.
- Legitimate Interests: For analytics, security, and service improvement.
- Contractual Necessity: For job applications or fulfilling user requests.
- Legal Obligations: To comply with applicable laws or regulations.

7. Sharing of Your Information

We may share your personal data with:

- Service Providers: Third parties assisting with Website operations, such as hosting, analytics, or email services.
- Legal Authorities: When required by law or to defend our rights.
- Business Transfers: During mergers, acquisitions, or similar transactions.

We do not share your data with third parties for their marketing purposes or sell your data.

8. Your Rights and Choices

You have the following rights regarding your personal data:

- Right to Access: Request access to your data and details of its processing.
- Right to Correction: Request updates to inaccurate or incomplete data.
- Right to Erasure: Request deletion of data when no longer needed or upon consent withdrawal.
- Right to Withdraw Consent: Revoke consent at any time for consent-based processing.
- Right to Object: Object to processing for marketing or legitimate interests.

- Right to Nominate (DPDPA): Nominate someone to exercise your rights in case of death or incapacity.
- Right to Portability (GDPR): Request your data in a structured, machine-readable format (EU residents).

To exercise these rights, email dpo.india@wockhardt.com. We will respond within legally mandated timeframes.

9. Data Security

We employ robust measures to protect your data, including:

- Encryption of sensitive information.
- Access controls and authentication mechanisms.
- Regular security audits.

While we strive to ensure security, no online transmission is entirely risk-free.

10. Cookies and Tracking Technologies

We use cookies and similar technologies to improve your experience and analyze usage. You can adjust preferences via your browser settings.

Cookies are small text files that, like most other Web servers, we place in your device that you use to access our website. This is done to recognize your device during a session or in your future visits to our website, primarily in order to provide better user experience.

Types of cookies used:

Session cookie: Session cookies remain only as long as a browsing session is active, and are intended to avoid user inconvenience during browsing. These cookies allow websites to link the actions of a user during a browser session and expire at the end of the browsing session. Session cookies also assist the user in navigating the website, and allow the user to access secure parts of the webpage when logged in.

Persistent cookie: Persistent cookies are stored on a user's device even after termination of a browsing session. It helps in recalling the preferences or actions of the user. Persistent cookies are used for a variety of purposes such as retaining the visitor's language and regional preference(s) at the end of each browsing session. We may use services of third-party analytics service provider to analyze cookies to carry out a behavioral analysis in order to enhance user experience and convenience, and also to provide targeted and relevant content to visitors.

Depending on the type and settings of your browser, cookies may be accepted by default. You may change the settings of your browser to delete existing cookies or prevent future cookies from being automatically accepted. If you disable cookies, certain parts and functions of our website may not be available.

Wockhardt does not respond to Do-Not-Track Signals

11. International Data Transfers

Your data may be transferred and processed outside India (e.g., EU, US). We ensure compliance with laws using safeguards like Standard Contractual Clauses (SCCs).

12. Children's Privacy

Our Website is not intended for children under 18. We do not knowingly collect their data. Parents or guardians may request removal of such data by emailing dpo.india@wockhardt.com.

13. Data Retention

We retain personal data only as long as necessary for the purposes outlined or as required by law, based on:

- Data type (e.g., employee vs. customer data).
- Business needs.
- Legal or regulatory requirements.
- Consent duration.

Data is securely deleted or anonymized when no longer needed.

14. Changes to This Policy

We may update this Policy to reflect changes in practices or laws. Significant updates will be announced on our Website. The latest version is available at <https://www.wockhardt.com/privacy-policy>.

15. Contact Us

For questions or to exercise your rights, contact our:

- **Paresh Kajrolkar - Global Chief Internal Auditor, Chief Risk Officer, Chief Sustainability Officer & Chief Data Protection Officer**
- **Email** : dpo.india@wockhardt.com
- **Address** : Wockhardt Limited, Wockhardt Towers, Bandra-Kurla Complex, Bandra (East), Mumbai 400051, India
- **Phone** : +91 9930502005

- **Sumedh Phalak - Head - Information Security Officer & Data Protection Officer**
- **Email** : dpo.india@wockhardt.com
- **Address** : Wockhardt Limited, Wockhardt Towers, Bandra-Kurla Complex, Bandra (East), Mumbai 400051, India
- **Phone** : +91 9819484887

16. Grievance Redressal Mechanism

For complaints or concerns about data handling, contact our Data Protection Officer at dpo.india@wockhardt.com. We will address your issues promptly and per applicable laws.